



CASE STUDY

World Leading Supermarket Chain Adopts CipherLab RK25 to Improve In-store and Warehouse Operations

Headquartered in France, the company is one of the top retailers and one of the largest supermarket chains in the world. It has many branches that are distributed around the world especially in Asia, Europe and Latin America. The supermarket chain in Taiwan now deploys the CipherLab RK25 in its supermarkets and warehouse to improve overall productivity.



Lately, there's a trend of moving from Windows to Android, mostly due to the fact that the Windows system and WiFi connection of the original devices were not always stable, and the barcode reading capability was also poor. These issues affected people's work flow. Therefore, the supermarket chain thought it was time to replace the original handheld devices to help workers in the supermarket and warehouse improve efficiency and productivity. Handheld devices can be used both in the supermarket and warehouse to replenish and manage inventory as required. These devices should be durable, but lightweight. Keypads and a stable WiFi connection is also required for the demand of key-in data and connecting to the backend system to check inventory information.

CipherLab's RK25 rugged mobile computer is equipped with numeric keypad options to fulfill diverse user behaviors, especially for those who are used to non-visual data entry operation in the warehouse. Evolving from smartphones, its 4" display with multi-touch panel also ensures readability to further accomplish its friendly operation design. Built for data intensive environments, the RK25 is crafted with IEEE 802.11 a/b/g/n/ac dual band communication to allow users to simplify complicated job processes. Workers in the supermarket do not need to worry about data losses.

Together with CipherLab software utilities and device management software, ReMoCloud, the supermarket chain can now easily manage its devices. ReMoCloud is a web-based mobility management solution that supports Android Enterprise advanced and standard features for consistent user experience. ReMoCloud does not have a complicated structure, but aims at helping IT professionals streamline daily bits and pieces. ReMoCloud features include:

simple & quick deployment, worry-free management, and real-time monitoring. The CipherLab RK25 and mobile management solution have been rolled out successfully and will be deployed across Taiwan in the near future.

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