



CASE STUDY

CipherLab's RK25 Featuring a Pistol Grip Delivers an Excellent Performance in Warehouse Management in Food Production Industry

Found in 1976, the company is a well-known for the creation of a French food brand that initiated prepackaged sandwiches in France. It is also the leader of the sandwich market that makes sandwiches, salads, burgers, and desserts. For almost 40 years, the company has put all its know-how in the creation of new products to reinvent the lunch break to include more gourmet style foods. The head office is spread over 2



French cities: Guingamp and Rennes, and there are 4 factories which produce sandwiches and salads and other snack foods in Guingamp, Leon, Chalon-sur- Saône, and Arras.

The company had been using the old ERP systems to manage their warehouses for years, and finally decided to change to the Dynamics 365 system together with the opportunity to replace their out-dated Windows device, the MC9090, in favor of newer Android devices. In addition, due to the size and weight of the MC9090, users complained that the devices were cumbersome and too heavy to carry around all day. The IT department stated that the device management tool was not user-friendly and took too much time to deploy all devices. Knowing the issues the company encountered, the IT manager began looking for a versatile Android device to help their warehouse workers with the daily work. Thankfully, our local SI partner recommended a perfect solution, CipeherLab's RK25, bundled with a pistol grip to improve users work efficiency and at same time offering a useful tool for IT personnel to manage devices easily.

CipherLab's RK25 with its mid-range 2D imager has been chosen after field testing due to its high performance in data capturing which allows operators long distance barcode reading capabilities from over 4 meters. With its outstanding performance in barcode scanning, drop resistance and reliability, the RK25 additionally improved worker efficiency through its user-friendly designs and the lightweight design. Weighing only 292g, it's easy to carry around all day. Moreover, CipherLab's WMDS (Wireless Mobile Device System) allows IT personnel to optimize the process of multiple device deployment tasks and makes the deployment of devices speedier and more efficient.

The implementation of 100 units of the RK25 mid-range 2D imager with pistol grip has resulted in an outstanding performance in a wide array of tasks, such as receiving, picking, pallet identifying, and reception. The company plans to deploy an extra 50 RK25 units to another of its sites and will adopt CipherLab's RK95 to its cold storage warehouse for low temperature applications.

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