CASE STUDY

Building Materials Company Improves Warehouse Efficiency with CipherLab 9700

The company headquartered in South America is dedicated to providing customers everything needed for construction and renovation in a one-stop shop. It serves not only sectors professionals from the mechanical and civil construction industries, but also consumers from the general public as well. The company has machines and equipment for rent, buckets for collecting debris and drilling services for slabs and beams, in addition to offering a wide variety of products including electrical, paint, hardware, flooring, ceramics and coatings, in retail and wholesale.

The company has a 10,000 m^2 warehouse located in Brazil in which there are large amount of goods coming in and going out every day. Therefore, it is very important to streamline the inventory checking workflow. Besides that, the company wants to provide a better customer experience by shortening the time for product picking and control of outbound deliveries.

The company selected CipherLab's 9700 because of its excellent data reading performance and the fact that it is easily integrated with self-developed software. By deploying the 9700, scanned data can be transferred via a stable WiFi connection, and it enhances the reliability to real-time tracking of goods and a better overall control of work processes.

The CipherLab 9700 brings the advantages of an integrated solution: significant improvements in terms of transparency, product availability, processing speed, error avoidance, and considerable efficiency. The rugged design and extra protection of a specialized rubber boot is ideal for the working environment of a busy warehouse. It helps to significantly reduce the time between receiving an order and delivering that order from 40 minutes to only 10 minutes. Overall, the company is completely satisfied with the 9700's performance and how it has helped to streamline the workflow.