CipherLab Reference Manual

3G Cradle

For 8001 Series Mobile Computers

Version 1.00



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IMPORTANT NOTICES

FOR EUROPE

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the R&TTE Directive 1999/5/EC:

- EN 60950-1: 2006+A11:2009+A1:2010+A12:2011+A2:2013

Safety of Information Technology Equipment

- EN 301 908-1 V6.2.1: 2013

Electromagnetic compatibility and Radio spectrum Matters (ERM); Base Stations (BS), Repeaters and User Equipment (UE) for IMT-2000 Third-Generation cellular networks; Part 1: Harmonized EN for IMT-2000, introduction and common requirements, covering essential requirements of article 3.2 of the R&TTE Directive

- EN 301 908-2 V6.2.1: 2013

IMT cellular networks; Harmonized EN covering the essential requirements of article 3.2 of the R&TTE Directive; Part 2: CDMA Direct Spread (UTRA FDD) User Equipment (UE)

- EN 301 511 V9.0.2: 2003

- Global System for Mobile communications (GSM); Harmonized standard for mobile stations in the GSM 900 and DCS 1800 bands covering essential requirements under article 3.2 of the R&TTE directive (1999/5/EC)

-EN 301 489-1 V1.9.2: 2011

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements

-EN 301 489-7 V1.3.1: 2005

ElectroMagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment ad services; Part 7: Specific conditions for mobile and portable radio and ancillary equipment of digital cellular radio telecommunications systems (GSM and DCS)

-EN 301 489-24 V1.5.1: 2010

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 24: Specific conditions for IMT-2000 CDMA Direct Spread (UTRA) for Mobile and portable (UE) radio and ancillary equipment

-EN 62311: 2008

Assessment of electronic and electrical equipment related to human exposure restrictions for electromagnetic fields (0 Hz-300 GHz)

(IEC 62311:2007 (Modified))

SAFETY PRECAUTIONS

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

- ▶ The use of any batteries or charging devices, which are not originally sold or manufactured by CipherLab, will void your warranty and may cause damage to human body or the product itself.
- ▶ DO NOT disassemble, incinerate or short circuit the battery.
- ▶ DO NOT expose the scanner or the battery to any flammable sources.
- ▶ For green-environment issue, it's important that batteries should be recycled in a proper way.
- Under no circumstances, internal components are self-serviceable.
- ▶ The charging and communication cradle uses an AC power adapter. A socket outlet shall be installed near the equipment and shall be easily accessible. Make sure there is stable power supply for the mobile computer or its peripherals to operate properly.

CARE & MAINTENANCE

- ▶ This cradle is intended for indoor use only. It may do damage to the cradle when being exposed to extreme temperatures or soaked wet.
- ▶ When the body of the cradle gets dirty, use a clean and wet cloth to wipe off the dust. DO NOT use/mix any bleach or cleaner. Always keep the cradle dry.
- If you shall find the cradle malfunctioning, write down the specific scenario and consult your local sales representative.

RELEASE NOTES

| Version | Date | Notes |
|---------|---------------|-----------------|
| 1.00 | Apr. 10, 2015 | Initial release |

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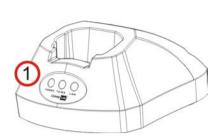
INTRODUCTION

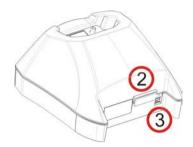
Capable of charging the 3.7~V, 700~mAh~Li-ion battery, the 3G~Cradle is specifically designed for 8001~Series~Mobile~Computers to connect to WWAN via 3G/GPRS or GSM~data~services.

This manual serves to guide you through how to install, configure, and operate the 3G Cradle. We recommend keeping one copy of the manual at hand for quick reference or maintenance purposes. To avoid any improper disposal or operation, please read the manual thoroughly before use.

Thank you for choosing CipherLab products!

3G CRADLE



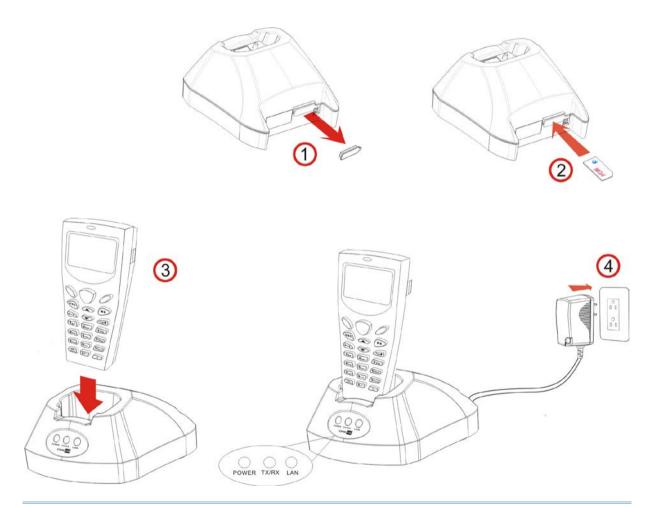


| No. | Description | No. | Description |
|-----|------------------------------------|-----|---------------|
| 1 | LED Indicators (POWER, TX/RX, LAN) | 2 | SIM Card Slot |
| 3 | Power Jack | | |

Note: It is recommended that the charging devices be operated at room temperature (18°C to 25°C) for optimal performance. The charging devices will not charge the battery when the temperature drops below 0°C or exceeds 40°C.

INSTALLATION

- I) Remove the rubber cover at the back of the cradle.
- 2) Insert your SIM card and replace the rubber cover.
 The SIM card orientation is as shown in the illustration below, with contacts facing down. Refer to Chapter 3 <u>Using 8001 to Configure 3G Cradle</u>.
- 3) Seat the mobile computer in the cradle.
- 4) Connect the power supply cord to a suitable power outlet, and the cradle's POWER indicator will become red. The cradle is ready for charging the mobile computer.



Note: You need to take out your SIM card when it is not in use. Always disconnect the power supply before removing the SIM card.

HARDWARE FEATURES

3G Cradle:

- ▶ WWAN 3.75G UMTS/HSPA
- Supported Bands
 - HSPA: 800/850/900/1900/2100
 - EDGE/GPRS/GSM: 850/900/1800/1900
- Technology Supported
 - HSPA Release 6
 - GPRS/EDGE Multislot class12
 - GSM CS SMS

Note: Depends on carrier support.

IN THE PACKAGE

The following items are included in the package. Save the box and packaging material for future use in case you need to store or ship the cradle.

- > 3G Cradle, complete set including power adapter and supply cord
- Quick Start Guide

Chapter 1

USING 3G CRADLE

The 3G Cradle is a charging & communication cradle, specifically designed for connecting CipherLab 8001 Series Mobile Computers to WWAN via 3G/GPRS or GSM data services. Refer to Appendix I Programming Support.

This chapter explains the working mode supported by the 3G Cradle. For quick deployment, we provide a utility (.SHX) that can be downloaded to your mobile computer and used to configure, test, and upgrade firmware of as many cradles as you have. Refer to Chapter 3 <u>Using 8001 to Configure 3G Cradle</u> and Chapter 4 <u>Upgrading Firmware</u>.

Please contact your Internet service provider (ISP) or network operator for information on 3G/GPRS related settings, such as

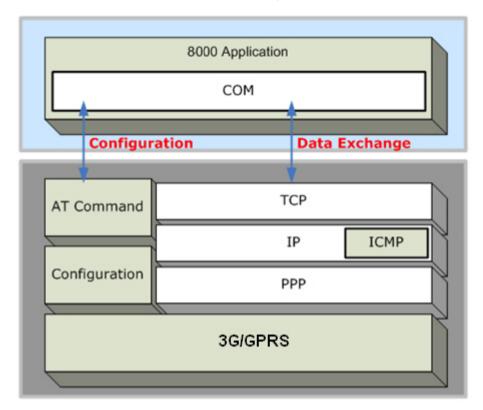
- APN (name of access point that connects the mobile network to the Internet)
- ▶ IP address (DHCP or static)
- ▶ User name and password (may be optional, depending on Challenge-Handshake Authentication Protocol)

Note: It is recommended having the charging devices operate at room temperature (18°C to 25°C) for optimal performance. The charging devices will not charge the battery when the temperature drops below 0°C or exceeds 40°C.

1.1 WORKING MODE

1.1.1 MODEM MODE

It works as a 3G modem. Refer to Chapter 2 How Modem Mode Works



1.2 UNDERSTANDING STATUS INDICATORS

The cradle provides three LED indicators on the front panel to indicate status. Refer to Chapter 2 <u>How Modem Mode Works</u> for information on the initialization stages after powering on the cradle.

Normally, when the power cord is good and properly connected, the POWER indicator will become solid.

| POWER | TX/RX | LAN | STATUS |
|-----------|----------------|-----------------------------------|----------------------|
| Solid Red | | | Power on |
| Off | | | Power off |
| Solid Red | Flashing Green | Flashing Green | Initializing |
| Solid Red | Off | Slow Flashing Green (1s period) | Standby |
| Solid Red | Flashing Green | Off | Initialization Error |
| Solid Red | Off | Fast Flashing Green (0.3s period) | Dialing Out |
| Solid Red | Off | Solid Green | Connected |
| Solid Red | Flashing Green | Solid Green | Data Transferring |

HOW MODEM MODE WORKS

Referring to the flow chart on the next page, the TX/RX and LAN indicators are used to indicate a specific stage of initialization, data connection, as well as firmware download. They are explained below (by number).

I) Initializing

During powering on, the TX/RX and LAN indicators will flash in turn at 0.25-second time intervals for 60 seconds, indicating the cradle is in initialization process.

2) Initialization OK

If initialization is done successfully, the LAN indicator will flash at the time interval of 1 second, waiting for AT commands.

3) Initialization NG

If initialization fails, the TX/RX indicator will flash at the time interval of 0.5 seconds, indicating an error occurs. For example, it might fail to pass PIN authentication, the signal strength is weak for the network, the Access Point name is incorrect, etc. For details on the specific initialization error, use "AT+ERR?" to get the error code. Although initialization fails, the cradle can still accept AT commands. In case of the "ATDT" command, it will re-initialize before dialing out.

4) Dialing out

When in Dial mode (ATDT), the LAN indicator will flash at the time interval of 0.3 seconds for 20 seconds.

5) Connected

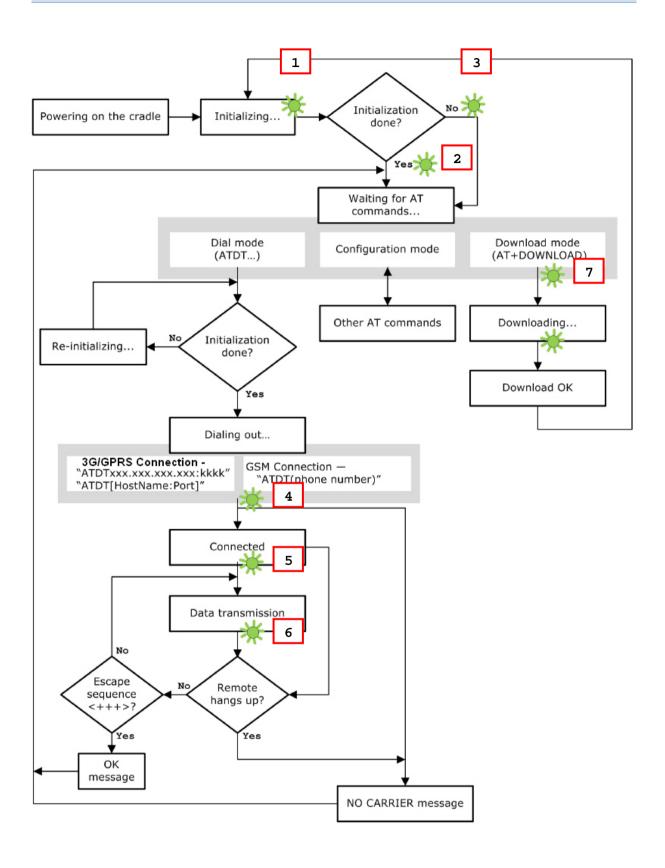
When in Dial mode (ATDT), the LAN indicator will become green after successfully establishing a connection.

6) Data Transmission

When in Dial mode (ATDT), the TX/RX indicator will flash as long as data transmission occurs.

7) Download Ready/Downloading

When in Download mode (<u>AT+DOWNLOAD</u>), the TX/RX and LAN indicators will flash to indicate the cradle is ready for downloading or downloading is in progress.



2.1 DIALING OUT

When the mobile computer is seated in the cradle, it can send the collected data back to a remote server, as well as download lookup files, via GSM or 3G/GPRS.

When dialing out (ATDT), the LED of LAN will flash at the time interval of 0.3 seconds for 20 seconds. When connected, the LED of LAN will become green after successfully establishing a connection. The LED of TX/RX will flash as long as data transmission occurs.

Note: It is suggested to issue the command "AT" every five seconds for best practice, in order to check whether the mobile computer is seated in the cradle.

The escape sequence, consisting of three characters "+++", is used to terminate the data connection.

2.1.1 GSM CONNECTION

When initialization is done, issue <u>ATDT</u>(phone number) to establish data connection via GSM.

Note: GSM support is dependant on your Network operator and your ISP. Typically GSM is used with 2G SIM cards.

2.1.2 3G/GPRS CONNECTION

When initialization is done, issue <u>ATDT</u>xxx.xxx.xxx.xxx.xxx:kkkk or <u>ATDT</u>[HostName:Port] to establish data connection via 3G/GPRS. The buffer size of the cradle is 1460 bytes, and data packet will be sent out as long as it satisfies any of the following requirements:

- buffer is full (= maximum packet size is 1460 bytes)
- delimiter character is encountered
- end of transmission timeout (= no transmission for 5 milliseconds)

2.2 CONFIGURING THE CRADLE

Regardless of the result of initialization, you can issue AT commands to configure the cradle, such as

- ▶ Perform the echo test between the mobile computer and the cradle.
- Write the current settings to flash or load factory defaults.
- ▶ Get the hardware version (Serial Number) or firmware version of the cradle.
- ▶ Set PIN authentication, enable or disable.
- Change PIN code of SIM card.
- ▶ Send delimiter during data transmission.
- ▶ For 3G/GPRS connection Change Access Point name, apply Challenge-Handshake Authentication Protocol (CHAP), and so on.

2.2.1 GENERAL SETTINGS

| AT Commands | Description | GSM | 3G/GPRS |
|------------------|--|----------|---------|
| AT | Get echo from the cradle. | √ | ✓ |
| ATF | Load factory defaults. | √ | ✓ |
| ATW | Write the current settings to flash. | √ | ✓ |
| AT+KVER? | Get the firmware version of the cradle kernel program. | ✓ | ✓ |
| AT+SN? | Get the serial number of the cradle. | √ | ✓ |
| AT+VER? | Get the firmware version of the cradle user program. | √ | ✓ |
| AT+CGSN? | Get the IMEI number. | √ | ✓ |
| <u>AT+BAUD</u> = | Set Baud rate | √ | ✓ |

2.2.2 CONNECTION SETTINGS

| AT Commands | Description | GSM | 3G/GPRS |
|---|---|-----|---------|
| AT+CLCK=SC, 2 | Get the information about whether PIN authentication is applied to the facility lock of SIM card. | ✓ | ✓ |
| AT+CLCK=SC, <parameter>, <pin></pin></parameter> | Set PIN authentication, enable or disable. | ✓ | ✓ |
| AT+CPIN? | Get the information about whether PIN or PUK code is required. | ✓ | ✓ |
| <u>AT+CPIN</u> = | Set PIN code for authentication. | √ | √ |
| AT+CPWD=SC | Change PIN code of SIM card. | √ | √ |
| AT+DLMT? | Get the delimiter check status, as well as the delimiter character if in use. | ✓ | ✓ |
| <u>AT+DLMT</u> = | Set the delimiter check, enable or disable. | √ | ✓ |

| AT+APN? | Get the Access Point Name (APN) currently in use. | ✓ | |
|------------------|--|---|--|
| <u>AT+APN</u> = | Set the Access Point Name (APN) you want to connect to. | ✓ | |
| AT+CHAP? | Get the Challenge-Handshake Authentication Protocol (CHAP) setting. | ✓ | |
| <u>AT+CHAP</u> = | Set the Challenge-Handshake Authentication Protocol (CHAP) setting, enable or disable. | ✓ | |
| AT+DHCP? | Get the Dynamic Host Configuration Protocol (DHCP) setting. | ✓ | |
| AT+DHCP= | Set the Dynamic Host Configuration Protocol (DHCP) setting, enable or disable. | ✓ | |
| AT+IP? | Get the fixed IP address of the cradle. | √ | |
| <u>AT+IP</u> = | Set the fixed IP address of the cradle. | √ | |
| AT+PSW? | Get the password for Challenge-Handshake Authentication Protocol (CHAP). | ✓ | |
| AT+PSW= | Set the password for Challenge-Handshake Authentication Protocol (CHAP). | ✓ | |
| AT+USER? | Get the user name for Challenge-Handshake Authentication Protocol (CHAP). | ✓ | |
| <u>AT+USER</u> = | Set the user name for Challenge-Handshake Authentication Protocol (CHAP). | ✓ | |

USING 8001 TO CONFIGURE 3G CRADLE

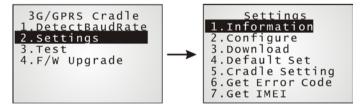
For deployment engineers, download the runtime program "8000Deploy3G.shx" to the mobile computer, and then use it to deploy a set of standard settings to the cradle, as well as perform functionality testing.

- I) Run one of the CipherLab download utilities on your desktop computer, for example, "ProgLoad.exe". Choose the correct interface, COM port, baud rate, file type, and browse the file system to locate the utility "8000Deploy3G.shx".
- 2) Press [8]+[Power] on the mobile computer to turn it on and access the Program Manager menu.
 - You may download the program directly to the active memory sector "ACT", or to an empty sector and activate the program later. Choose the correct interface and baud rate that match the settings on your desktop computer.
- 3) Upon completion of the download process, you have to activate the program if it is downloaded to an empty sector.
- 4) The program "8000Deploy3G.shx" will start itself in a few seconds.
- 5) Set Baud rate, if necessary (please refer to 3.1 Detect Baud Rate).
- 6) Go to **2. Settings** | **2. Configure** to configure cradle settings, such as PIN code, name of access point, etc.



Note: You must input the correct PIN code even though authentication is disabled!

You can check all these settings via 2. Settings | 1. Information.



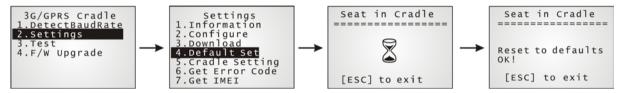
Go through the following steps with each cradle:

7) Connect the power supply cord to a suitable power outlet.

Note: After powering on, the POWER indicator will become red. The TX/RX and LAN indicators will flash in turn at 0.25-second time intervals for 60 seconds, indicating the cradle is in initialization process. Then, TX/RX indicator will keep on flashing, indicating a failure in initialization due to lack of SIM card. Ignore it!

8) Seat the mobile computer in the cradle.

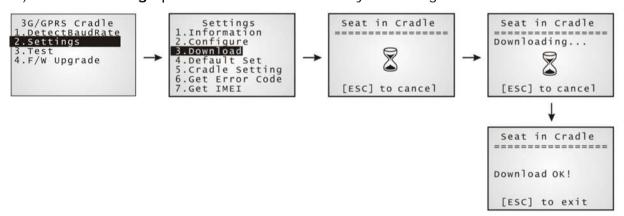
Go to 2. Settings | 4. Default Set to reset the cradle.



- 9) Disconnect the power supply cord.
- 10) Insert SIM card to the cradle.
- II) Re-connect the power supply cord.

Note: After powering on, the POWER indicator will become red. The TX/RX and LAN indicators will flash in turn at 0.25-second time intervals for 60 seconds, indicating the cradle is in initialization process. Then, the LEDs will flash differently according to the status: (1) If the TX/RX indicator flashes, it means initialization failed due to incorrect PIN; (2) If the LAN indicator flashes, it means initialization is done successfully, either with correct PIN or PIN not required at all.

12) Go to 2. Settings | 3. Download to download your settings to the cradle.



- 13) Disconnect the power supply cord.
- 14) Re-connect the power supply cord.

Note: After powering on, the POWER indicator will become red. The TX/RX and LAN indicators will flash in turn at 0.25-second time intervals for 60 seconds, indicating the cradle is in initialization process. Then, the LEDs will flash differently according to the status: (1) If the TX/RX indicator flashes, it means initialization failed due to incorrect PIN; (2) If the LAN indicator flashes, it means initialization is done successfully, either with correct PIN or PIN not required at all.

15) Perform echo tests if necessary.

3.1 DETECT BAUD RATE

3G Cradle provides users with the function to switch between Baud rates (57600 or 115200 bps). The default value is 115200bps for greater amounts of data transmission.

Select 1. DetectBaudRate on the main menu.



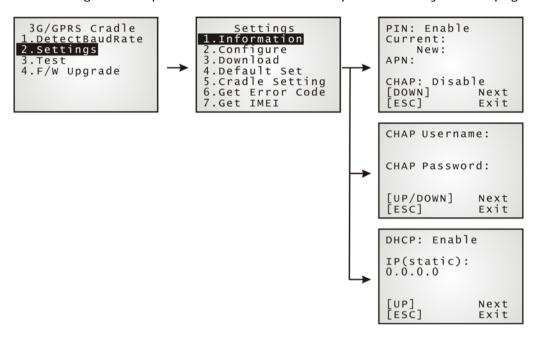
After entering the "DetectBaudRate" item, the mobile computer will detect and display the current Baud rate. Press the [1] or [2] key to select the corresponding Baud rate, or press the [ESC] key to back to the previous menu.

After the [1] or [2] key is pressed, the message shows up indicating Baud rate setting is done. Once the Baud rate setting is changed, system will immediately have the setting take effect and save it. Next time the device will power up with the new setting.

3.2 VIEW THE SETTINGS

3.2.1 PREVIEW THE NEW SETTINGS

In order to double-check the cradle configuration you are working on, information of the new settings can be previewed here. Press the Up or Down key to turn pages.



PIN (for authentication)

When enabled, it means you need to provide PIN code for authentication while connecting the cradle to a GSM or 3G/GPRS network. If the current and new PIN codes are blank, you have to input the PIN code via the Configure menu.

When disabled, it means authentication is disabled; however, you still have to input the correct PIN code as the current one in use.

APN

Name of access point that connects the mobile network to the Internet — For establishing a 3G/GPRS connection, you have to provide the access point name.

CHAP

Challenge-Handshake Authentication Protocol — When enabled, user name and password are required.

DHCP

When enabled, DHCP server is in use.

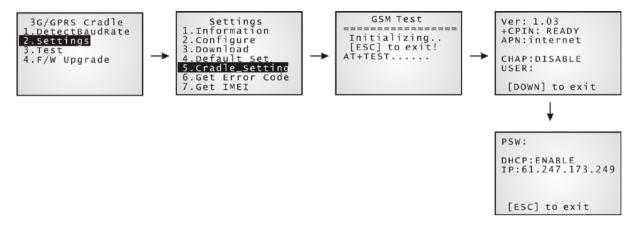
When disabled, you have to specify a static IP address for the cradle.

Note: You must input the PIN code even though authentication is disabled!

The default PIN, APN, CHAP, as well as IP settings should be obtained from your Internet service provider (ISP) or network operator.

3.2.2 VIEW THE CURRENT CRADLE SETTINGS

You may like to find out the current cradle settings, before or after configuring the cradle. Such information is especially helpful when you fail to configure the cradle.



Ver: (version number)

The current firmware version of user program and cradle kernel program. Refer to $\underline{\mathsf{AT+VER}}$ and $\underline{\mathsf{AT+KVER}}$.

+CPIN: (status)

The current PIN code status. Refer to AT+CPIN.

APN: (access point name of ISP)

The current access point you are connecting to. Refer to AT+APN.

CHAP: (status), USER & PSW

The current status of Challenge-Handshake Authentication Protocol (CHAP). Refer to $\underline{\mathsf{AT+CHAP}}$. When CHAP is enabled, user name and password are required.

DHCP & IP

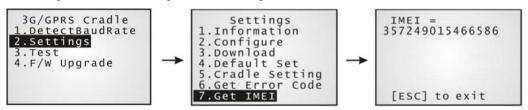
The current status of DHCP server. Refer to AT+DHCP.

IP address assigned to the cradle is displayed in the second line:

- dynamic IP address when DHCP server is enabled
- static IP address when DHCP server is disabled

3.2.3 VIEW IMEI INFORMATION

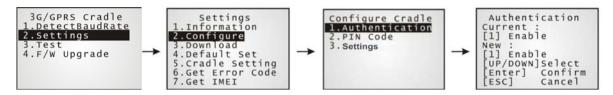
You may need to identify the cradle by the IMEI number.



3.3 CONFIGURE SETTINGS

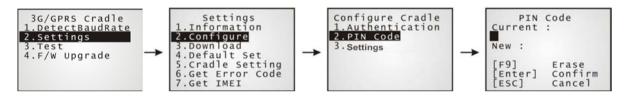
3.3.1 AUTHENTICATION

Set or modify the security setting of your SIM card. When enabled, PIN code is required.



3.3.2 PIN CODE

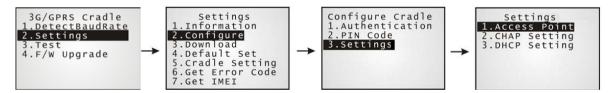
Set or change the PIN code used for authentication.



Note: You must input the correct PIN code even though authentication is disabled!

3.3.3 SETTINGS

The access point name, CHAP, and IP settings should be the same as obtained from your Internet service provider (ISP) or network operator.

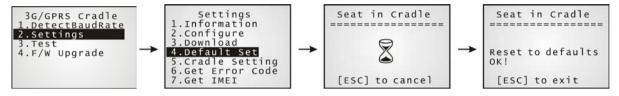


3.4 DOWNLOAD SETTINGS

3.4.1 DOWNLOAD OK

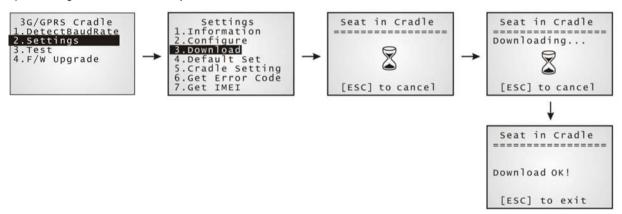
After configuring settings, download new connection settings to the cradle, or the cradles one by one.

- I) On your mobile computer, go to **Settings** | **Default Set**.
- 2) Seat your mobile computer in the cradle.



Note: For initial downloading, you are advised to load the default settings to the cradle first.

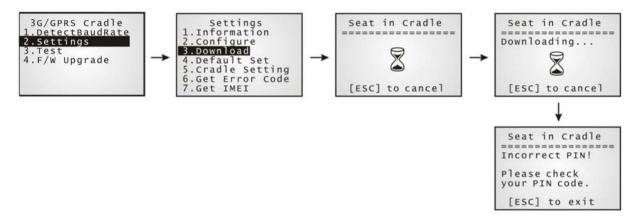
- 3) Disconnect the power supply cord.
- 4) Re-connect the power supply cord.
- 5) On your mobile computer, go to **Settings | Download**.
- 6) Seat your mobile computer in the cradle.



- 7) Disconnect the power supply cord.
- 8) Re-connect the power supply cord.

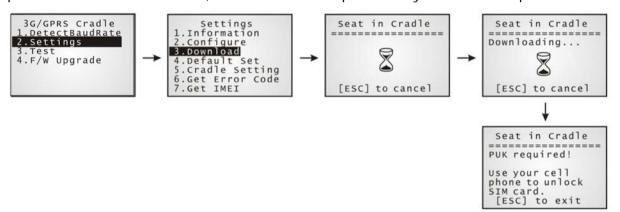
3.4.2 DOWNLOAD FAIL - INCORRECT PIN

This error message is displayed due to the incorrect PIN. You are required to provide the correct one while re-configuring settings.



3.4.3 DOWNLOAD FAIL - PUK REQUIRED

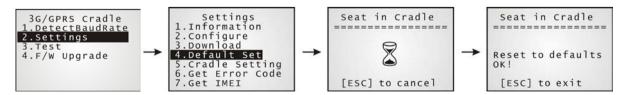
This error message is displayed due to PUK issue. You are required to use your cellular phone to unlock the SIM card, with the PUK code provided by the network operator.



3.4.4 RESET TO DEFAULTS

For initial downloading, or in case the cradle malfunctions, you are advised to load the default settings to the cradle first.

- I) On your mobile computer, go to **Settings | Default Set**.
- 2) Seat your mobile computer in the cradle.



3.5 TESTING

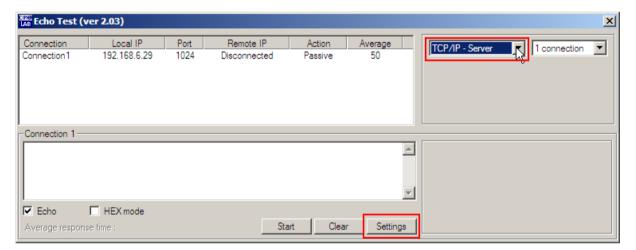
You may find it necessary to test the basic functionalities of the cradle. Seat your mobile computer in the cradle and run the Echo Test utility on your desktop computer.

Note: (1) Echo Test – Dial GSM and Dial 3G/GPRS are for internal testing.

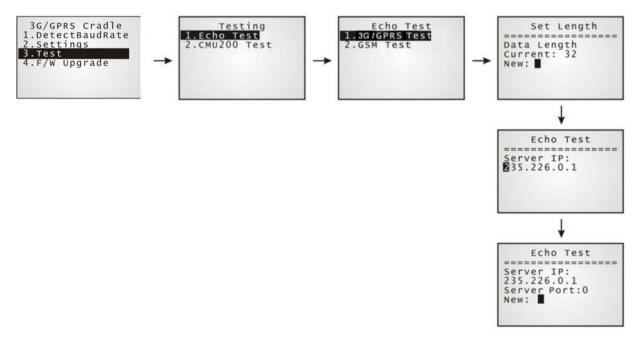
- (2) CMU200 Test is for manufacturing use.
- (3) Signal Level Show you the signal quality presently.

3.5.1 3G TEST

On your desktop computer, select [TCP/IP - Server] and change settings if necessary. Then, click [Start].

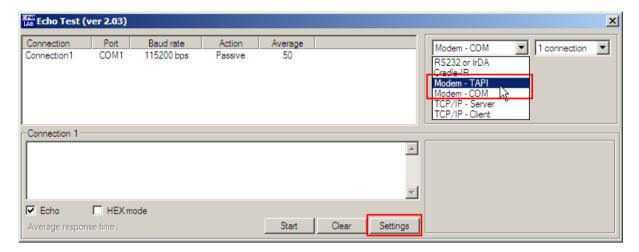


On your mobile computer, go to **Test | Echo Test | 3G/GPRS Test**.

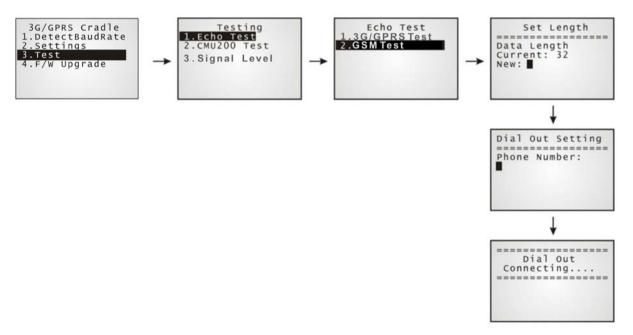


3.5.2 GSM TEST

On your desktop computer, select [Modem - TAPI] and change settings if necessary. For an external modem device, select [Modem - COM] and change settings if necessary. Then, click [Start].



On your mobile computer, go to Test | Echo Test | GSM Test.



3.5.3 SIGNAL LEVEL

Show you the information about 3G/GPRS signal quality received through cradle.

- I) On your mobile computer, go to **Test | Signal Level**.
- 2) Seat your mobile computer in the cradle.



Note: Don't remove the mobile computer from the cradle before pressing [ESC] to exit the process of implementing signal level function.

3.6 CHECK ERROR CODES

You may need to check the error codes for troubleshooting. Refer to Error Codes.



UPGRADING FIRMWARE

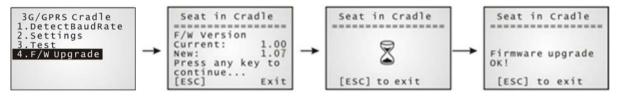
4.1 DOWNLOAD VIA MOBILE COMPUTER

The 3G Cradle allows you to upgrade firmware via the mobile computer. When firmware upgrade is available, download the utility "8000Deploy3G.shx" to your mobile computer.

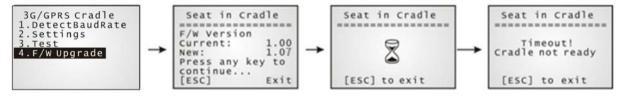
Warning:

DO NOT upgrade firmware unless the version of firmware is newer than that your cradle has. For information of the current firmware version, check AT commands.

- Download the utility "8000Deploy3G.shx" to your mobile computer.
 The mobile computer will display a selection menu.
- 2) On your mobile computer, select **F/W Upgrade**.
- 3) Seat the mobile computer in the cradle.



4) You may see this error message when the mobile computer is not properly seated in the cradle. Please try again!



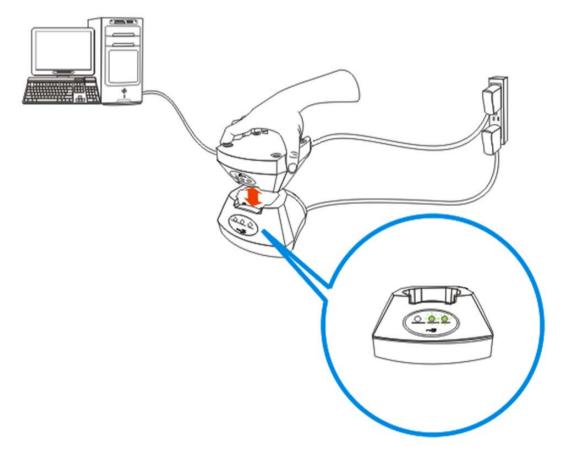
Warning:

Before completing the download, do not disconnect the power cord or remove the mobile computer from the cradle!

4.2 CRADLE DOWNLOAD MODE

Regardless of the result of initialization, you can issue "AT+DOWNLOAD" to upgrade to a new firmware version when available.

- I) Connect a spare IR cradle to your computer and make sure the cradle baud rate is 115,200 bps (best suggestion).
- 2) Connect the power supply cords of the spare cradle and the 3G Cradle to a suitable power outlet separately.
- 3) Hold the spare cradle upside-down so that its IR interface is facing to the IR interface of the 3G Cradle, as shown as the illustration.
- 4) Run HyperTerminal on your computer. Type "AT+DOWNLOAD", and press the [ENTER] key.
- 5) When the 3G Cradle is ready to download a new program, the TX/RX and LAN indicators will flash.



- 6) Exit HyperTerminal.
- 7) Run CipherLab download utility, such as ProgLoad.exe, on your computer.
- 8) During downloading, the TX/RX and LAN indicators will flash.
- 9) The 3G Cradle will restart itself automatically upon completion of program download.

SPECIFICATIONS

3G CRADLE

| Processor & Memory | | | |
|--------------------|------------------------------------|--------------------------------------|--|
| CPU | 32-bit MCU | | |
| Memory | Firmware Upgradeable | | |
| Power Adapter | | | |
| Input | AC 100~240 V, 50/60 Hz | | |
| Output | 5V DC 2000mA | | |
| Power Consumption | | | |
| Standby | 80 mA | : Cradle only, no terminal | |
| | | : Established connection | |
| | | : No communication | |
| Operating | 250 mA | : Dial-out, data transmission | |
| (dial-out & | | : Terminal is beeping | |
| transmission) | | : Terminal's backlight is turned off | |
| | | : Terminal's battery is full | |
| Charging | 700 mA | : Terminal powered off | |
| Full Power | 1000 mA | : Dial-out, data transmission | |
| | | : Terminal is beeping | |
| | | : Terminal Backlight is turned on | |
| | | : Terminal's battery is charging | |
| Enclosures | | | |
| Materials | ABS plastic | | |
| Dimensions | 111mm (L) × 101 mm (W) × 57 mm (H) | | |
| Weight | Approx. 220g | | |
| Notifications | | | |
| Status Indicators | 3 LEDs for connection status | | |
| Communications | | | |

| Frequency Bands | • | HSPA 800/850/900/1900/2100 MHz EDGE/GPRS/GSM 850/900/1800/1900 MHz | | | |
|-----------------|-----|---|-------------------------------|-------------|--|
| | • | | | | |
| Power Class | | Radio Mode | Band | Power Class | |
| | | WCDMA/HSPA | 800/850/900/1900/ 2100 MHz | 3 | |
| | | GSM/GPRS | 850/900 MHz | 4 | |
| | | | 1800/1900 MHz | 1 | |
| | | EDGE | 850/900 MHz | E2 | |
| | | | 1800/1900 MHz | E2 | |
| IR | Bau | d rate = 115200 b | pps (default) or 57600 bp | os | |
| Temperature | | | | | |
| Operating | -10 | -10 °C to 60 °C | | | |
| Storage | -20 | -20 °C to 70 °C | | | |
| Humidity | | | | | |
| Operating | 90% | 90% RH, non-condensing at 60 °C | | | |
| Storage | 95% | 95% RH, non-condensing at 70 °C | | | |

Note: Power consumption depends on network coverage in the real world.

Appendix I

PROGRAMMING SUPPORT

You may edit your own code for the mobile computer to communicate with the 3G Cradle via the Cradle-IR interface. Refer to a separate programming guide.

MODEM MODE

An example is provided below.

Note: If you are programming in BASIC language, make sure the default delimiter 0x0d (CR) is in use; otherwise, call COM_DELIMITER().

Appendix II

AT COMMANDS

The table below lists the AT commands supported for establishing a connection via GSM or 3G/GPRS separately. You can click the desired command below for more information.

| AT Commands | Description | GSM Mode | 3G/GPRS Mode |
|---|---|-------------|-----------------|
| <u>AT</u> | Get echo from the cradle. | √ | √ |
| ATDT | Dial out to establish a data connection via GSM or 3G/GPRS. | ✓ | √ |
| <u>ATF</u> | Load factory defaults. | √ | ✓ |
| <u>ATW</u> | Write the current settings to flash. | √ | ✓ |
| AT+APN? | Get the Access Point Name (APN) currently in use. | | √ |
| <u>AT+APN</u> = | Set the Access Point Name (APN) you want to connect to. | | ✓ |
| <u>AT+BAUD</u> = | Set Baud rate (only for 3G Cradle) | √ | ✓ |
| AT+CHAP? | Get the Challenge-Handshake Authentication Protocol (CHAP) setting. | | ✓ |
| <u>AT+CHAP</u> = | Set the Challenge-Handshake Authentication Protocol (CHAP) setting, enable or disable. | | ✓ |
| AT+CLCK=SC, 2 | Get the information about whether PIN authentication is applied to the facility lock of SIM card. | ✓ | ✓ |
| AT+CLCK=SC, <parameter>, <pin></pin></parameter> | Set PIN authentication, enable or disable. | √ | √ |
| AT+CPIN? | Get the information about whether PIN or PUK code is required. | ✓ | √ |
| <u>AT+CPIN</u> = | Set PIN code for authentication. | √ | √ |
| AT+CPWD=SC | Change PIN code of SIM card. | √ | √ |
| AT+DHCP? | Get the Dynamic Host Configuration Protocol (DHCP) setting. | | √ |
| <u>AT+DHCP</u> = | Set the Dynamic Host Configuration Protocol (DHCP) setting, enable or disable. | | ✓ |
| AT+DLMT? | Get the delimiter check status, as well as the used delimiter character. | | √ |
| <u>AT+DLMT</u> = | Set the delimiter check, enable or disable. | √ | √ |
| AT+DOWNLOAD | Download firmware to the cradle. | √ | √ |
| AT+ERR? | Get the last 4 digits of error code for the initialization procedure. | ✓ | √ |
| AT+IP? | Get the fixed IP address of the cradle. | | √ |

| <u>AT+IP</u> = | Set the fixed IP address of the cradle. | | √ |
|----------------|---|---|----------|
| AT+KVER? | Get the firmware version of the cradle kernel program. | √ | ✓ |
| AT+PSW? | Get the password for Challenge-Handshake Authentication Protocol (CHAP). | | ✓ |
| AT+PSW= | Set the password for Challenge-Handshake Authentication Protocol (CHAP). | | ✓ |
| AT+SN? | Get the serial number of the cradle. | √ | √ |
| AT+USER? | Get the user name for Challenge-Handshake Authentication Protocol (CHAP). | | ✓ |
| AT+USER= | Set the user name for Challenge-Handshake Authentication Protocol (CHAP). | | ✓ |
| AT+VER? | Get the firmware version of the cradle user program. | √ | √ |
| AT+CGSN? | Get the 15-digit IMEI number. | | √ |
| "+++" | The escape sequence, consisting of three characters "+++", is used to terminate the data connection. The time interval between each character should be less than one second, and the guard time periods before (leading) and after (trailing) should be longer than one second separately. | | √ |

AT COMMAND SYNTAX

The "AT" or "at" prefix must be set at the beginning of each command line and enter <CR> is used to terminate a command. Commands are usually followed by a response as "<CR><LF><response><CR><LF>".

- Parameter [...]
 - Specify user-definable parameter values, which may be <text> or <number>.
- ▶ (ERR_STR)
 - If a connection fails, the response may include a string after the message, e.g. "NO CARRIER", providing further information on the connection error.
- ▶ [ERR CODE]

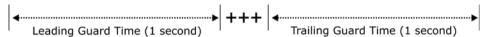
If a connection fails, the response will always include a 6-digit hexadecimal number (always starting with "0x"). Refer to the Error Codes table for more information.

Note: If you are programming in BASIC language, the delimiter 0x0d (CR) is in use by default. Refer to COM_DELIMITER().

The escape sequence consists of three characters "+++". Once a connection has been established, type the escape sequence to return to command state. When entering the next command after an escape sequence, always wait to receive " \n \nOK \n \n". The escape sequence only works after dialing out and establishing the connection.

Note: The escape sequence will break the connection.

There are equal guard time before (leading) and after (trailing) the escape sequence command, as illustrated below.



If the escape sequence is not followed by another command within 1 second (trailing guard time), the cradle will hang up immediately. Normally, the mobile computer will receive the message "OK" unless the line is abnormally busy.

Note: The Guard Time is 1 second and cannot be changed.

AT

| Execution Command | Response |
|--------------------------|--|
| AT <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT | |
| OK | |

Remarks

This command is for the echo test between the mobile computer and the cradle. It is suggested to issue the command "AT" every five seconds for best practice, in order to check whether the mobile computer is seated in the cradle.

See Also

ATDT

| Execution Command – GSM | Response |
|-----------------------------------|--|
| ATDT[Phone_Number] < CR > | <cr><lf>CONNECT(INFO)<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>NO CARRIER<cr><lf>(ERR_STR)</lf></cr></lf></cr> |
| | <cr><lf>[ERR_CODE]<cr><lf></lf></cr></lf></cr> |
| Execution Command – 3G/GPRS | Response |
| ATDT[IP:Port] < CR > | <cr><lf>CONNECT(INFO)<cr><lf></lf></cr></lf></cr> |
| ATDT[HostName:Port] <cr></cr> | |
| | <cr><lf>NO CARRIER<cr><lf>(ERR_STR)</lf></cr></lf></cr> |
| | <cr><lf>[ERR_CODE]<cr><lf></lf></cr></lf></cr> |
| Example | |
| ATDT0286471166 | Make a GSM data call but the remote party |
| NO CARRIER | hangs up. |
| [0x0b01] | |
| ATDT0286471166 CONNECT 9600 | Make a GSM data call and the remote party answers the call. |
| 00111201 7000 | |
| ATDT192.168.2.1:1024 | Connect to a remote host successfully, via |
| CONNECT | the 3G/GPRS access point. |
| | |
| ATDT192.168.6.176:21 | Cannot connect to a remote host via |
| NO CARRIER | Cannot connect to a remote host via 3G/GPRS access point. |
| [0x8005] | |
| ATDTgprs.Cipherlab.com.tw:20009 | |
| CONNECT | Connect to a remote host by host name successfully, via the 3G/GPRS access point. |
| | |
| ATDTdynamicIP.xyznet.org.tw:20000 | Cannot connect to a remote host by host name via 3G/GPRS access point. |
| NO CARRIER | name via 30/01 No access point. |
| [0x9011] | |

Remarks

This command is to dial out for a data connection via GSM or 3G/GPRS (see examples above).

- If successful, the response may include a string after the message "CONNECT" appears, providing more information on the connection, such as baud rate, and so on.
- If a connection fails, the response may include a string after the message, e.g. "NO CARRIER"

appears, providing further information on the connection error and it will always include a 6-digit error code. Refer to the Error Codes table for more information.

See Also

AT+DLMT (GSM) AT+APN, AT+CHAP, AT+DHCP, AT+DLMT (3G/GPRS), Escape Sequence <+++> Back to the Supported AT Commands.

ATF

Execution Command Response

ATF<CR> <CR><LF>OK<CR><LF>

Example

ATF

OK

Remarks

This command is for loading factory defaults, as shown below.

| Parameters | Defaults | Description |
|---------------------------------|----------|--|
| unsigned char PINCode[9] | ,0000, | PIN (Personal Identity Number) of SIM card; an access code of 4~8 digits |
| unsigned char 3GAccessPoint[21] | internet | AP name for Cradle |
| 3G_FLAG Flag | | See 3G_FLAG structure below. |
| unsigned int Reserved:14 | | |
| unsigned int DelimEnable:1 | 0 | Enable checking the delimiter character |
| | | 0: Disable |
| | | 1: Enable |
| unsigned int CHAPEnable: 1 | 0 | Challenge Handshake Authentication Protocol |
| | | 0: Disable |
| | | 1: Enable |
| char CHAPPassword[33] | Null | Password for Challenge Handshake Authentication Protocol (CHAP) |
| char CHAPUserName[33] | Null | User name for Challenge Handshake Authentication Protocol (CHAP) |
| char DelimiterChar | 0x0d | Delimiter Character |
| int DhcpEnable | 1 | 0: Disable DHCP |
| | | 1: Enable DHCP |
| unsigned char IpAddr[4] | 0,0,0,0 | Static IP address for the cradle |

See Also

ATW

ATW

| Execution Command | Response |
|-------------------|--|
| ATW <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| Example | |
| ATW | |
| OK | |
| Remarks | |

See Also

ATF

AT+APN

| Read Command | Response |
|----------------------------|---|
| AT+APN? <cr></cr> | <cr><lf>[AP_Name]<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+APN? | Access Point "internet" is in use. |
| internet | |
| Write Command | Response |
| AT+APN=[AP_Name] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+APN=emome | ▶ Change the Access Point name to |
| OK | "emome". |

Remarks

The Read command is to get the Access Point Name (APN) that is using currently.

The Write command is to set the Access Point Name (APN) you want to connect to.

[AP_Name] is a string for the name of a cradle access point, maximum 128 characters.

See Also

ATDT, AT+CHAP, AT+DHCP, AT+DLMT (3G/GPRS)

AT+BAUD

* only for 3G Cradle

| Write Command | Response | |
|-------------------------------|--|--|
| AT+BAUD=[Parameter] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> | |
| Example | | |
| AT+BAUD=1 | Set Baud rate to 115200 successfully | |
| OK | | |
| AT+BAUD=0 | Set Baud rate to 57600 successfully | |
| OK | | |
| | | |

Remarks

Once the Baud rate setting is changed, system will immediately have the setting take effect and save it. Next time the device will power up with the new setting.

[Parameter] is a character that determines Baud rate setting —

- ▶ Parameter =0: Set Baud rate to 57600 bps
- ▶ Parameter =1: Set Baud rate to 115200 bps

See Also

AT+CHAP

| Read Command | Response |
|-------------------------------|--|
| AT+CHAP? <cr></cr> | <cr><lf>DISABLE<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>ENABLE<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+CHAP? | CHAP is disabled currently. |
| DISABLE | |
| Write Command | Response |
| AT OLIAD ED | |
| AT+CHAP=[Parameter] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| AI+CHAP=[Parameter] <cr></cr> | <cr><lf>OK<cr><lf> <cr><lf>ERROR<cr><lf></lf></cr></lf></cr></lf></cr></lf></cr> |
| Example | |
| | |

Remarks

The Read command is to get the Challenge-Handshake Authentication Protocol (CHAP) setting.

The Write command is to set the Challenge-Handshake Authentication Protocol (CHAP) setting, enable or disable.

[Parameter] is a character that determines whether CHAP is enabled -

- ▶ Parameter =0: Disable CHAP
- ▶ Parameter =1: Enable CHAP

See Also

ATDT, AT+APN, AT+DHCP, AT+DLMT, AT+PSW, AT+USER (2G)

AT+CLCK=SC

| Read Command | Response |
|--|--|
| AT+CLCK=SC,2 <cr></cr> | <cr><lf>+CLCK: [Parameter] < CR> < LF></lf></cr> |
| Example | |
| AT+CLCK=SC, 2 | ▶ PIN authentication is disabled. |
| +CLCK:0 | |
| Write Command | Response |
| AT+CLCK=SC,[Parameter],[PIN] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>+CME ERROR<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+CLCK=SC,1,0000 | ▶ Enable PIN authentication, using PIN code |
| OK | "0000" |
| AT+CLCK=SC,2, +CME ERROR | Command syntax is incorrect! |

Remarks

The Read command is to get the information about whether PIN authentication is applied to the facility lock of SIM card.

The Write command is to set PIN authentication, enable or disable.

[Parameter] is a character that determines whether PIN authentication is enabled —

- Parameter =0: Disable PIN authentication
- ▶ Parameter =1: Enable PIN authentication

[PIN] is a string for the PIN code.

▶ PIN (Personal Identity Number) is a 4~8 digit access code which can be used to secure your SIM card from use. If the wrong PIN is entered in more than three times, the SIM card will be locked.

See Also

AT+CPIN, AT+CPWD=SC

AT+CPIN

| Read Command | Response |
|------------------------------------|--|
| AT+CPIN? <cr></cr> | <cr><lf>+CPIN: READY<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>+CPIN: SIM PIN<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>+CPIN: SIM PUK<cr><lf></lf></cr></lf></cr> |
| Write Command | Response |
| AT+CPIN = [PIN] < CR > | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| AT+CPIN =[PUK],[New_PIN] <cr></cr> | <cr><lf>ERROR<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+CPIN? | PIN code has already been entered |
| +CPIN: READY | successfully, or the PIN authentication is disabled. |
| AT+CPIN=0000 | disabled. |
| ERROR | |
| AT+CPIN? | PIN code is required. |
| +CPIN: SIM PIN | Fin code is required. |
| AT+CPIN=0000 | Enter PIN code "0000". |
| ОК | |
| | |
| AT+CPIN? | PUK code is required. |
| +CPIN: SIM PUK | |
| AT+CPIN=12345678,1111 | |
| OK | |
| | |

Remarks

The Read command is to get the information about whether PIN or PUK code is required.

The Write command is to set the PIN code for authentication.

[PIN] is a string for the PIN code, [New_PIN] is a string for the new PIN code, and [PUK] is a string for the PUK code.

- ▶ PIN (Personal Identity Number) is a 4~8 digit access code which can be used to secure your SIM card from use. If the wrong PIN is entered in more than three times, the SIM card will be locked.
- PUK (Personal Unblocking Key) is an 8-digit code used to unlock the PIN code if your SIM card is blocked. Contact your service provider for PUK. If the wrong PUK is entered ten times in a row, the SIM card will become permanently blocked and unrecoverable, requiring a new SIM card.

See Also

AT+CLCK=SC, AT+CPWD=SC

AT+CPWD=SC

| Response |
|---|
| <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| <cr><lf>ERROR<cr><lf></lf></cr></lf></cr> |
| |
| Change PIN code "0000" to "2008" |
| |
| |
| Command syntax is incorrect! |
| |
| |

Remarks

The Write command is to change PIN code of SIM card.

[Old_PIN] is a string for the current PIN code, and [New_PIN] is a string for the new PIN code.

▶ PIN (Personal Identity Number) is a 4~8 digit access code which can be used to secure your SIM card from use. If the wrong PIN is entered in more than three times, the SIM card will be locked.

See Also

AT+CLCK=SC, AT+CPIN

AT+DHCP

| Read Command | Response |
|-------------------------------|---|
| AT+DHCP? <cr></cr> | <cr><lf>ENABLE<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>DISABLE<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+DHCP? | DHCP is currently enabled. |
| ENABLE | |
| Write Command | Response |
| AT+DHCP=[Parameter] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>ERROR<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+DHCP=0 | Disable DHCP successfully. |
| OK | |

Remarks

The Read command is to get the Dynamic Host Configuration Protocol (DHCP) setting.

The Write command is to set the Dynamic Host Configuration Protocol (DHCP) setting, enable or disable. [Parameter] is a character that determines whether DHCP is enabled —

- ▶ Parameter =0: Disable DHCP
- ▶ Parameter =1: Enable DHCP

See Also

ATDT, AT+APN, AT+CHAP, AT+DLMT, AT+IP (3G/GPRS)

AT+DLMT

| Read Command | Response |
|-------------------------------------|---|
| AT+DLMT? <cr></cr> | <cr><lf>ENABLE: [HEX] < CR> < LF></lf></cr> |
| | <cr><lf>DISABLE<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+DLMT? | Delimiter check is applied, and the |
| ENABLE: 0x0d | character "0x0d" is in use currently. |
| AT+DLMT? | No delimenton de colo |
| DISABLE | No delimiter check. |
| Write Command | Response |
| AT+DLMT=[Parameter](,HEX) <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>ERROR<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+DLMT=1,0x0a | ► Enable delimiter check successfully, and |
| OK | the character "0x0a" is in use. |
| AT+DLMT=1 | Command syntax is incorrect! |
| ERROR | , communa syntax is incorrect: |
| AT+DLMT=0 | Disable delimites about access 6.11 |
| OK | Disable delimiter check successfully. |
| | |

Remarks

The Read command is to get the delimiter check status. [HEX] is a character in hexadecimal, with the prefix "Ox".

The Write command is to set the delimiter check, enable or disable. [Parameter] is a character that determines whether a delimiter character is applied —

- ▶ Parameter =0: Disable delimiter
- ▶ Parameter =1: Enable delimiter

When Parameter =1, [HEX] is a character in hexadecimal, with the prefix "0x". For example, "0x0d" for Carriage Return (CR).

See Also

ATDT

AT+DOWNLOAD

| Execution Command | Response |
|-------------------|----------|
|-------------------|----------|

AT+DOWNLOAD<CR> <CR><LF>OK<CR><LF>

Example

AT+DOWNLOAD

OK

Remarks

This command is to upgrade firmware, downloading either a user program or kernel program to the cradle. With the "OK" message replied, the cradle will enter the Download Mode.

The TX/RX and LAN indicators will flash to indicate the cradle is ready for downloading.

See Also

AT+KVER, AT+VER

AT+ERR

| Read Command | Response |
|-------------------|--|
| AT+ERR? <cr></cr> | <cr><lf>[dddd]<cr><lf></lf></cr></lf></cr> |

Example

AT+ERR?

0b00

Remarks

This Read command is to get the error code for the initialization procedure.

[dddd] is the last 4 digits of the error code, which is a hexadecimal number starting with "Ox". Refer to the Error Codes table for more information.

See Also

AT+KVER, AT+VER

AT+IP

| Read Command | Response |
|---------------------|---|
| AT+IP? <cr></cr> | <cr><lf>[IP]<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+IP? | ▶ The fixed IP assigned to the cradle is |
| 192.168.1.2 | 192.168.1.2 |
| Write Command | Response |
| AT+IP=[IP]< CR> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| | <cr><lf>ERROR<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+IP=192.168.2.100 | ▶ Assign 192.168.2.100 to the cradle |
| ОК | successfully. |
| AT+IP=192.168.8 | . |
| ERROR | The dotted-decimal format is incorrect! |
| | |

Remarks

The Read command is to get the fixed IP address of the cradle.

The Write command is to set the fixed IP address of the cradle.

[IP] is a string in dot-decimal for IP address xxx.xxx.xxx.xxx

See Also

AT+DHCP (3G/GPRS)

AT+KVER

Read Command Response AT+KVER?<CR> <CR><LF>[Kernel_Version]<CR><LF>

Example

AT+KVER?
KVer: 1.00

Remarks

This Read command is to get the firmware version of the cradle kernel program.

[Kernel_Version] is a string that identifies the kernel; it will be updated after having downloaded a different kernel program to the cradle.

See Also

AT+DOWNLOAD, AT+VER

AT+PSW

| Read Command | Response |
|-----------------------------|--|
| AT+PSW? <cr></cr> | <cr><lf>[Password]<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+PSW? | ▶ The current CHAP password is "123456". |
| 123456 | |
| Write Command | Response |
| AT+PSW=[Password] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+PSW=123456 | Set "123456" for CHAP password. |
| | |

Remarks

The Read command is to get the password for Challenge-Handshake Authentication Protocol (CHAP).

The Write command is to set the password for Challenge-Handshake Authentication Protocol (CHAP).

[Password] is a string for the CHAP password, maximum 64 characters.

See Also

AT+CHAP, AT+USER (3G/GPRS)

AT+SN

Read Command Response

 $AT+SN?<CR> \\ <CR><LF>[Serial_Number]<CR><LF>$

Example

AT+SN?

EK8001024

Remarks

This Read command is to get the serial number of the cradle.

[Serial_Number] is a read-only string that identifies the hardware.

See Also

AT+KVER, AT+VER

AT+USER

| Read Command | Response | |
|------------------------------|--|--|
| AT+USER? <cr></cr> | <cr><lf>[UserName]<cr><lf></lf></cr></lf></cr> | |
| Example | | |
| AT+USER? | ▶ The current CHAP user name is "Vodafone". | |
| Vodafone | | |
| Write Command | Response | |
| AT+USER=[UserName] <cr></cr> | <cr><lf>OK<cr><lf></lf></cr></lf></cr> | |
| Example | | |
| AT+USER=Vodafone | Set "Vodafone" for CHAP user name. | |
| OK | | |

Remarks

The Read command is to get the user name for Challenge-Handshake Authentication Protocol (CHAP).

The Write command is to set the user name for Challenge-Handshake Authentication Protocol (CHAP).

[UserName] is a string for the CHAP user name, maximum 64 characters.

See Also

AT+CHAP, AT+PSW (3G/GPRS)

AT+VER

| Read Command | Response |
|-------------------|---|
| AT+VER? <cr></cr> | <cr><lf>[UserProgram_Version] < CR> < LF></lf></cr> |

Example

AT+VER?
Ver: 1.00

Remarks

This Read command is to get the firmware version of user program.

[UserProgram_Version] is a string that identifies the firmware; it will be updated after having downloaded a different user program to the cradle.

See Also

AT+DOWNLOAD, AT+KVER

AT+CGSN

See Also

| Read Command | Response |
|---|---|
| AT+CGSN? <cr></cr> | <cr><lf>[ddddddddddddddd]<cr><lf></lf></cr></lf></cr> |
| Example | |
| AT+CGSN? | |
| 357249015466586 | |
| Remarks | |
| This Read command is to get IMEI information. | |
| [dddddddddddddd] is the 15-digit IMEI number. | |

ERROR CODES

The provision of error codes is to assist engineers in debugging the firmware. Please contact your sales representative to submit your request for interpretation of an error code.

An error code is a 6-digit hexadecimal number (always starting with "0x"). Refer to the Error Codes table for more information.

| Erro | r Codes | Description |
|------|---------|---|
| 0x | 0101 | GSM/3G/GPRS module failure |
| 0x | 0201 | Hardware error |
| 0x | 0301 | Disable network registration information error |
| 0x | 0401 | Get PIN/PUK authentication state timeout |
| 0x | 0402 | Get PIN/PUK authentication State error |
| 0x | 0404 | PUK code required to unblock the SIM card |
| 0x | 0405 | SIM card error or no SIM card inserted |
| 0x | 0501 | Get the number of remaining PIN attempts timeout |
| 0x | 0502 | Get the number of remaining PIN attempts error |
| 0x | 050a | Initialization procedure broken due to invalid remaining PIN attempts |
| 0x | 0601 | Set PIN for authentication timeout |
| 0x | 0602 | Set PIN for authentication failed |
| 0x | 0701 | Disable new message indication timeout |
| 0x | 0702 | Disable new message indication failure |
| 0x | 0801 | Automatically register to the home operator timeout |
| 0x | 0802 | Automatically register to the home operator failure |
| 0x | 0901 | Specify Packet Data Protocol Context timeout |
| 0x | 0902 | Specify Packet Data Protocol Context failure |
| 0x | 0a01 | Attach 3G/GPRS timeout |
| 0x | 0a02 | Attach 3G/GPRS failure |
| 0x | 0b01 | Dialing out timeout |
| 0x | 0b02 | Dialing out failure |
| Оx | 0c01 | Read International Mobile Equipment Identity timeout |
| 0x | 0c02 | Invalid International Mobile Equipment Identity |
| 0x | 0e0b | Fatal error as disconnecting the existing call/connection |
| Оx | OfO1 | Query the SIM security lock state timeout |
| Оx | 0f02 | Query the SIM security lock state error |
| Оx | 8003 | Negotiation with the 3G/GPRS network timeout |
| 0x | 8011 | No buffer space for link control packets |

| Ох | 8012 | Unable to transmit link control packets |
|----|------|--|
| Оx | 8021 | No buffer space for password authentication packets |
| Ox | 8022 | Unable to transmit password authentication packets |
| Ox | 8031 | No buffer space for IP control packets |
| Ox | 8032 | Unable to transmit IP control packets |
| Ox | 8074 | Connection terminated during link control negotiation |
| Ox | 8084 | Connection terminated during IP control negotiation |
| Ox | 8095 | CHAP authentication failure |
| 0x | 9001 | Connect to the remote IP timeout |
| 0x | 9004 | Connection terminated while connecting to the remote IP |
| Оx | 9010 | Host name is too long. |
| Оx | 9011 | DNS server is no response. |
| 0x | 9012 | There is no IP information in the response message of DNS. |
| 0x | 9013 | The resource type is not correct. |
| Ox | 9014 | The resource class is not correct. |
| Ox | a002 | Connection terminated by the 3G/GPRS network |
| Ox | a003 | TCP/IP Connection error |
| Ox | ff | Disconnected by DCD line pulled high |